



Foundations to Actions:

Extending Innovations to Digital Libraries in Partnership
with NDSR Learners



April 21 2017 | DPLAFest Chicago IL

BHL NDSR grant

- Funded by Institute of Museum and Library Services (IMLS)
- Dates: June 2016-May 2018
- Overall Goal: Plan and develop a next generation digital library using the Biodiversity Heritage Library (BHL) as a test-bed.

Objectives

- ❖ Connect Museums, Libraries, Archives & Scientific Data
- ❖ Collaborate to develop a community of leaders
- ❖ Innovate for Functionality

BHL NDSR grant

BHL Institutions/**Mentors**/**Residents**

- Ernst Mayr Library, MCZ, Harvard (lead)
 - **Connie Rinaldo & Joe deVeer**; **Katie Mika**
- Smithsonian Institution Libraries
 - **Carolyn Sheffield**; **Pamela McClanahan**
- Missouri Botanical Garden
 - **Trish Rose-Sandler & Doug Holland**; **Ariadne Rehbein**
- Natural History Museum, Los Angeles County
 - **Richard Hulser**; **Marissa Kings**
- Chicago Botanic Garden
 - **Leora Siegel**; **Alicia Esquivel**



NDSR Overview

National Digital Stewardship Residency

Mission:

build a dedicated community of professionals who will advance our nation's capabilities in managing, preserving, and making accessible the digital record of human achievement

Began 2013 - pilot project between Library of Congress and IMLS

NDSR grants focused in certain regions and subject areas:

- DC, NY, Boston
- AV preservation, Biodiversity, Art

Cohort Model - preliminary immersion course, ongoing mentorship, frequent educational opportunities

What is BHL?

Mission: BHL improves research methodology by collaboratively making biodiversity literature openly available to the world as part of a global biodiversity community.

Consortium of partners from natural history and botanical libraries from across the globe

Began as collaboration between US and UK now spread to Europe, China, Australia, Egypt, Brazil, Africa, Singapore



BHL NDSR Timeline

Jun –Dec 2016

Mentor planning

Jan-Feb 2017

Resident Onboarding

Mar-Aug 2017

Resident Off and running

Sep-Dec 2017
Revise

Resident Regroup , Reflect,

Jan-May 2018

Mentor Wrapup



Onboarding Residents

Jan-Feb 2017

- BHL Bootcamp Jan 31-Feb 2nd
Washington DC
- Establishing communication strategies among mentors and residents –regular meetings, sharing information
- Introducing residents to their local institutions

Off and Running

March – August 2017

- Residents flesh out their project plans
- Participate in BHL team meetings
(Collections, Technical, Cataloging, All staff)
- Present at conferences (DPLAFest, NDSR conference, DLF, Internet Librarian)
- Research
- Interviews
- Surveys



Regroup, Reflect, Revise

September – December 2017

September 12th 2017 - In person meeting for residents and mentors

Final Deliverables: best practice documents

- Transcriptions
- Image search
- Collection analysis
- Use case/user priorities
- Improved connections to museums, archives & data providers

Wrapup

Mentor's Deliverables:

- 1) A series of public reports on each of the 5 focus areas for use by the digital library and biodiversity informatics community.
- 2) Report on transferability to other digital library or biodiversity data services (GBIF, EOL, DPLA, Museums) of each discrete project.
- 3) An overall review of the BHL NDSR distributed program with an analysis of the shared resident case.



Mentorship Planning

- Conference calls every two weeks
- Online training in project management
- Hiring process for residents
 - Job descriptions, advertising,
 - Select top candidates, conduct interviews
 - Chose candidates, make offers
- Prepared resident workspaces



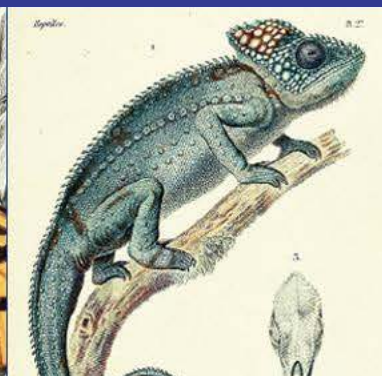
Mentoring in Action

- Hard skill acquisition for next generation of BHL
- Soft skills, informal learning process
- Mentors as advisors, counselors, and supervisors
- Mentoring at the Chicago Botanic Garden



Mentor – Resident Future Opportunities

- Networking
- Reference for employment
- Colleague
- Professional development



Alicia Esquivel
Content Analysis
Chicago Botanic Garden

Content Analysis

What is in BHL?

Analyze:

- full text
- Use metadata tables
- MARC records

What is not in BHL?

- Previous estimates of amount of biodiversity literature
- Statistical analysis using capture-recapture



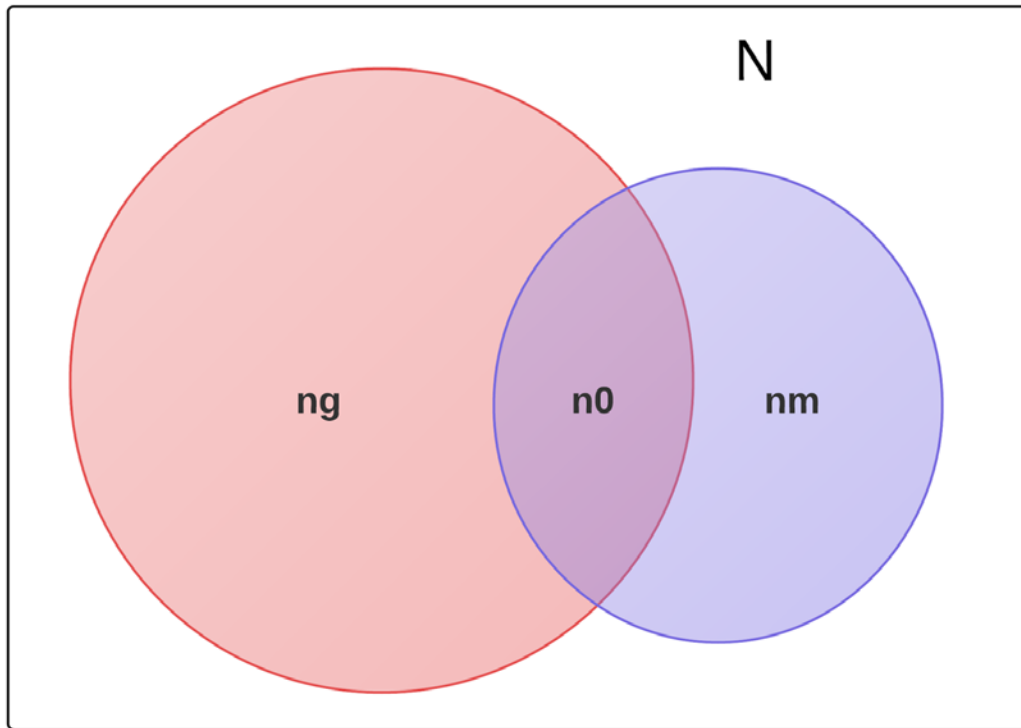
Text Mining Analysis

Evaluate BHL full text to create visualizations that represent the collection:

- temporally
- geographically
- taxonomically
- topically

Statistical Analysis

Capture-recapture



N = total population
 n_g = first capture
 n_m = second capture
 n_0 = recaptured

$$\frac{n_0}{n_m} = \frac{n_g}{N}$$



Taxon Name Finders

How do name finding algorithms work?

What types of bias does this introduce to my data?

How can these processes be adapted to transcription workflow?



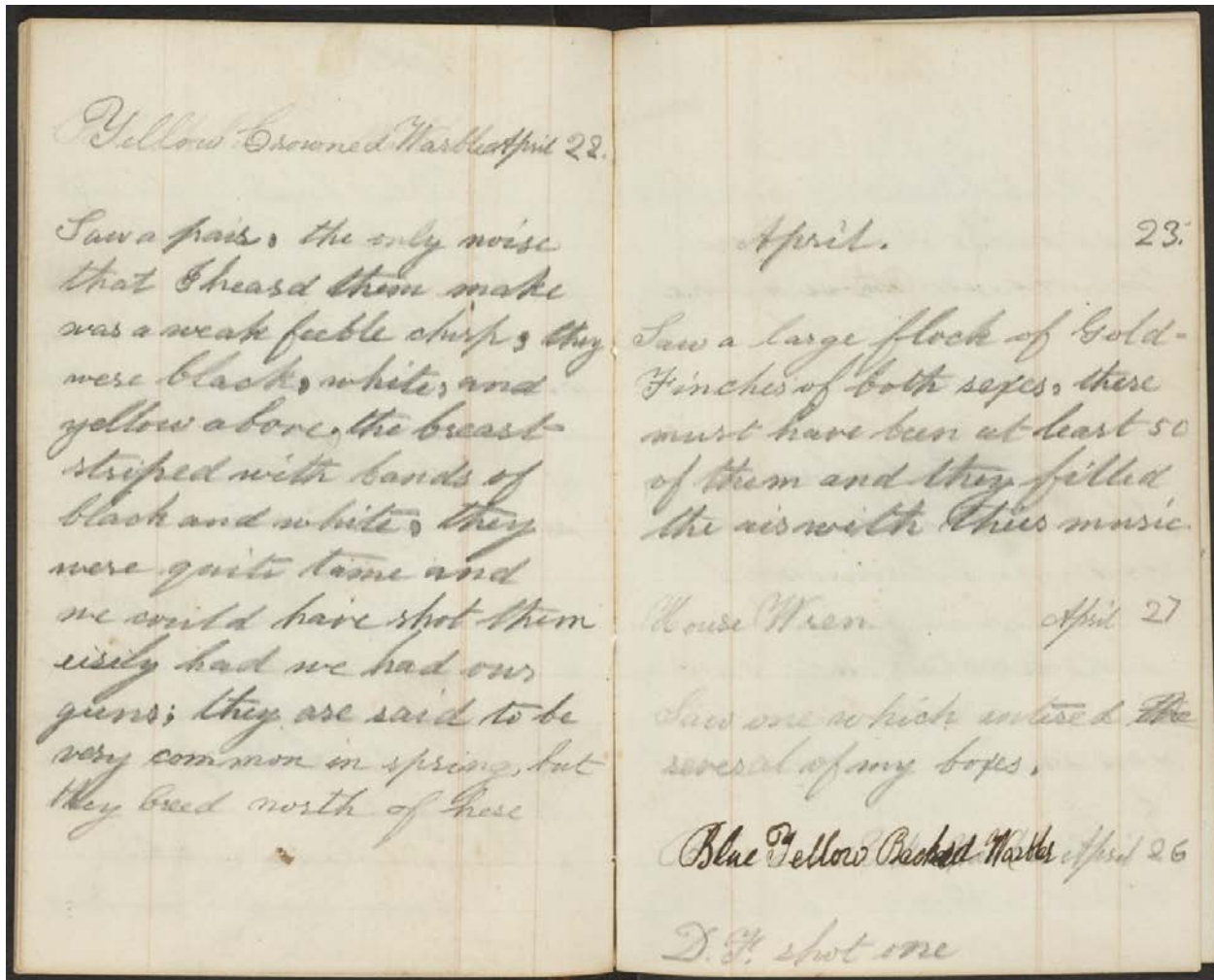
Katie Mika

Crowdsourced Data Corrections and Enhancements

Museum of Comparative Zoology

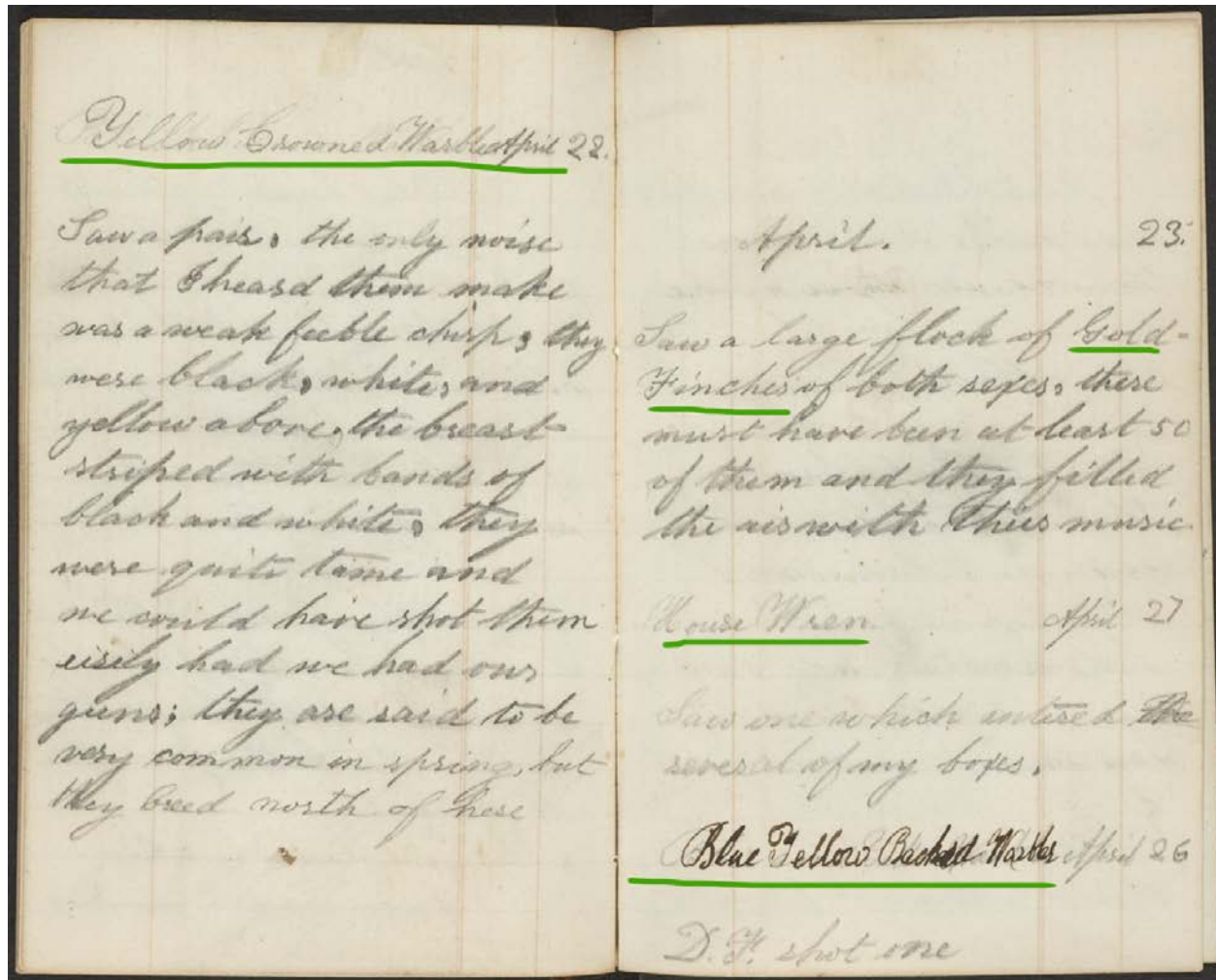
Harvard University

Species Occurrences in Manuscripts



Source: <http://biodiversitylibrary.org/page/40222533>

Species Occurrences in Manuscripts



Source: <http://biodiversitylibrary.org/page/40222533>

Optical Character Recognition

The botany of the Antarctic voyage of H.M. discovery ships Erebus and Terror in the Yea... v.1 Text (1844) Download Contents

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Scientific Names on this Page
Page 2 (Text)
Anisotome
Aralia polaris Hombr. & Jacq.
Bartramia
Cardamine
Conostomum
Dracophyllum
Drosera
Epilobium
Hierochloa
Juncus
Metrosideros umbellata
Myosotis
Panax
Indexed by Global Names

25%

covered during November and December, though not generally, with snow. The climate is rainy and very stormy, so that on the windward sides the plants are stunted and checked, and resemble those of a higher southern latitude, or of an elevation several hundred feet above that which the same species inhabit on the sheltered parts. The whole group of islands appears formed of volcanic rocks, mostly of black trap, whose decomposition, especially among the ranker vegetation of the lower grounds, produces a deep rich soil. A Myrtaceous tree (Metrosideros umbellata) forms the larger proportion of the wood near the sea, and intermixed with it grow an arborescent species of Dracophyllum, several Coprosmas, Veronicas (frutescent), and a Panax. Under these, and particularly close to the sea-beach, many Ferns abound; conspicuous among them is a species with caulescent or subarborescent stems half a foot and upwards in diameter, crowned with handsome spreading tufts of fronds. Beyond the wooded region, some of the same plants, in a dwarf state, mingled with others, compose a shrubby broad belt, which ascends the hill to an elevation of 800 or 900 feet, gradually opening out into grassy slopes, and succeeded by the alpine vegetation. It is especially towards the summits of these hills that the most striking plants are found, vying in brightness of colour with the Arctic Flora, and unrivalled in beauty by those of any other Antarctic country. Such are the species of Gentian, and a Veronica with flowers of the intensest blue, several magnificent Compositae, a Ranunculus, a Phyllachne, and a Liliaceous plant whose dense spikes of golden flowers are often so abundant as to attract the eye from a considerable distance. Here too the vegetable types of other Antarctic lands may be seen in the greatest number, and even such as are analogous to the Arctic productions, none of which can be more decided than a species of Hierochloa, Potentilla, Cardamine, Juncus, Drosera, Plantago, Epilobium, several Grasses, and Mosses belonging to the genera Andrea, Conostomum and Bartramia. Many of the plants in the lower grounds are no less striking and beautiful, as an arborescent Veronica bearing a profusion of white blossoms, a maritime Gentian, a handsome large-flowered Myosotis, the magnificent Aralia polaris (Hombr. and Jacq.), two fine kinds of Anisotome, and several beautiful Ferns.

Contributed by MBL/WHOI Library

Viewing Page as Text
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a deep rich soil. A Myrtaceous tree (Metrosideros umbellata) forms the larger portion of the wood near the sea, and intermixed with it grow an arborescent species of Dracophyllum, several Coprosmas, Veronicas (frutescent), and a Panax. Under these, and particularly close to the sea-beach, many Ferns abound; conspicuous among them is a species with caulescent or subarborescent stems half a foot and upwards in diameter, crowned with handsome spreading tufts of fronds. Beyond the wooded region, some of the same plants, in a dwarf state, mingled with others, compose a shrubby broad belt, which ascends the hill to an elevation of 800 or 900 feet, gradually opening out into grassy slopes, and succeeded by the alpine vegetation. It is especially towards the summits of these hills that the most striking plants are found, vying in brightness

Source: <http://biodiversitylibrary.org/page/3011340>

OCR and Manuscript Items

Diaries of William Brewster, 1865-1919 (inclusive) 1865 Download Contents

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Scientific Names on this Page

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Contributed by Harvard University, Museum of Comparative Zoology, Ernst Mayr Library

Indexed by Global Names

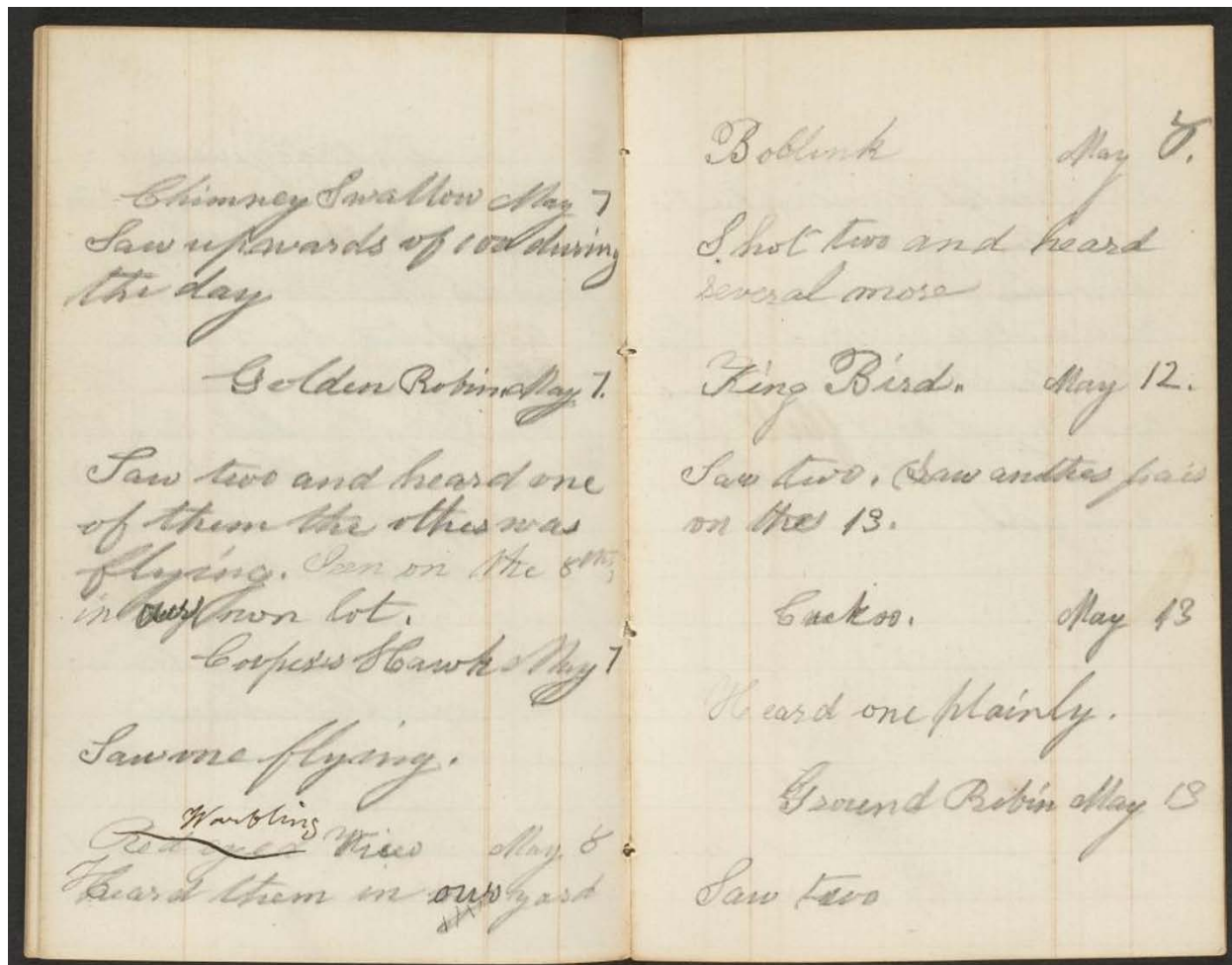
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Transcriptions



Verso:

Chimney Swallow [margin] May 7, 1865[/margin] Saw upwards of 100 during the day

Golden Robin

[margin] May 7. 1865[/margin] Saw two and heard one of them the other was flying. Seen on the 8th, in our own lot.

Cooper's Hawk

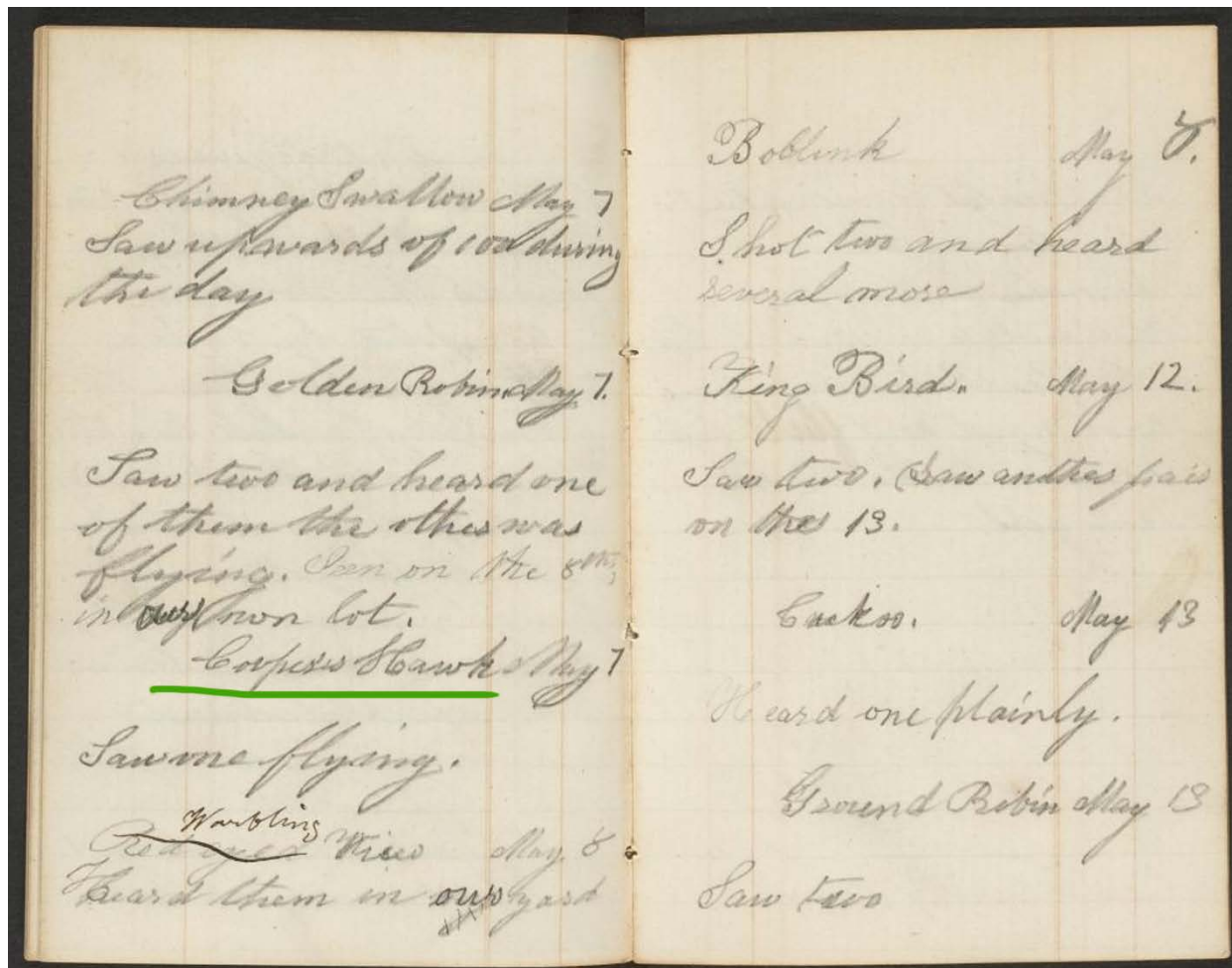
[margin] May 7, 1865[/margin] Saw one flying.

~~Red-eyed~~

Warbling Vireo

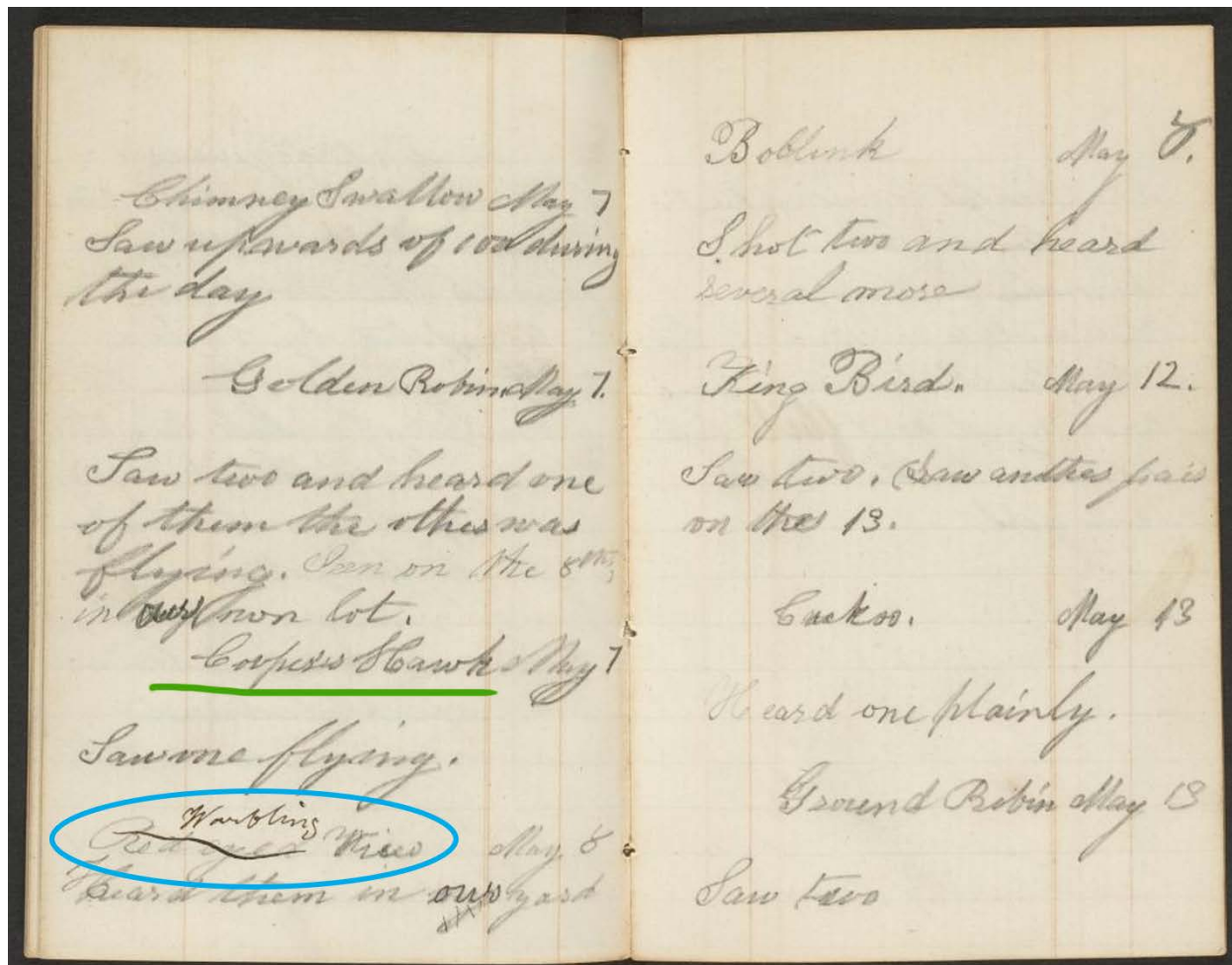
[margin] May 8, 1865[/margin] Heard them in our yard

Transcriptions Are Imperfect



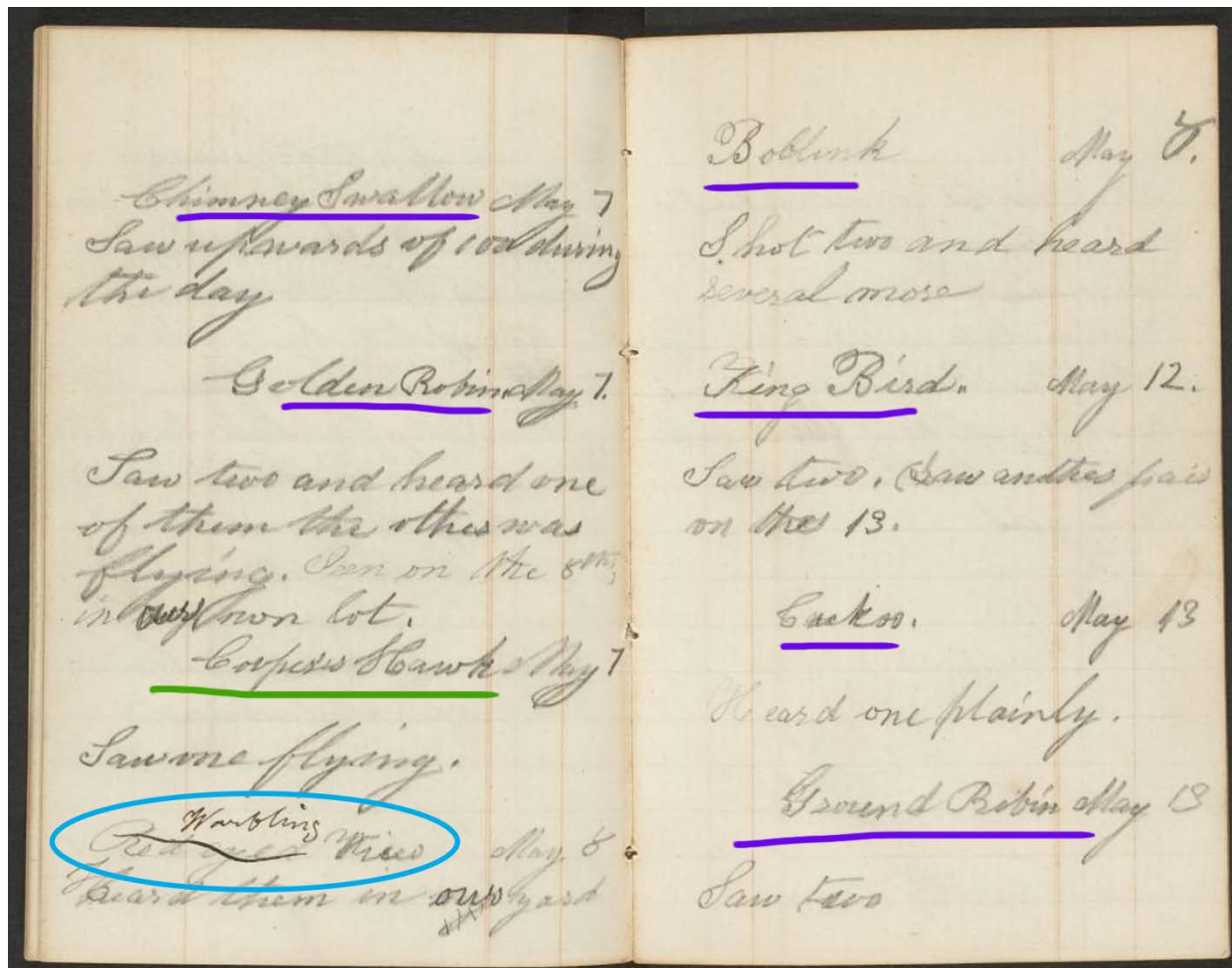
- Unclear text and misspellings

Transcriptions Are Imperfect



- Unclear text and misspellings
- Additions and abbreviations

Transcriptions Are Imperfect

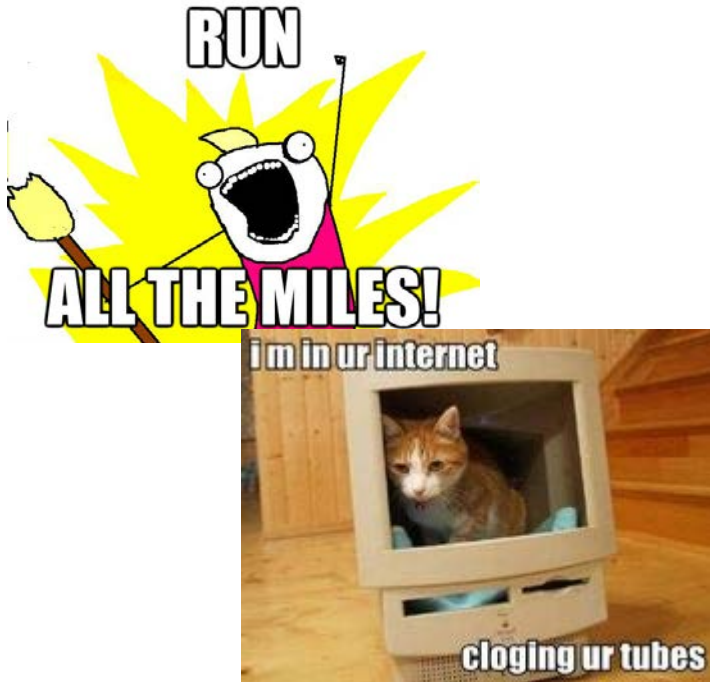


- Unclear text and misspellings
- Additions and abbreviations
- Common names



Crowdsourcing

Crowdsourcing



Source: Hyperboleandahalf.blogspot.com, icanhas.cheesburger.com, memegenerator.net/Zoidberg.

Crowdsourcing

A screenshot of the Wikipedia article for "Guava jelly". The article includes a globe icon, the Wikipedia logo, and a list of navigation links. The main text describes "Guava jelly" (Spanish: *bocadillo (de guayaba)*, "(guava) snack"), a Colombian confectionery made with guava pulp and *panela*. It mentions that the town of Vélez, Santander Department, is a major center of production. The article also notes that in Venezuela, the product is called "conserva" and is made with guava, coco, or banana. A small image shows a red block of bocadillo in its leaf packaging. The article includes sections for "Preparation" and "Tools".



Ariadne Rehbein

Treasures Unlocked.

Enabling image discovery within the Biodiversity Heritage Library

Missouri Botanical Garden

Building on the *Art of Life* project

Art of Life goals (2012-2015)

- Identify and describe BHL illustrations
- Expose illustrations to new audiences

Treasures Unlocked deliverables (2017)

- Search/browse functionality in BHL portal
 - User studies
 - Image discovery best practices based upon other digital library repositories

flickr

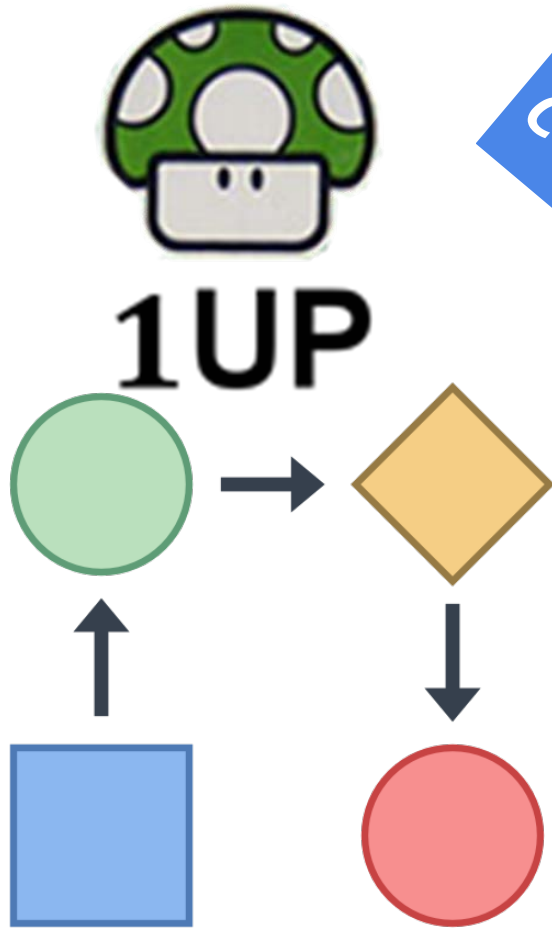
SCIENCE GOSSIP

Who are our users?

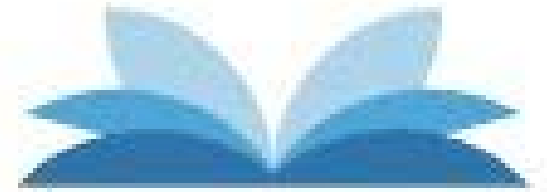
- Taxonomist users
 - Development priority survey in 2010
 - Limited use for historic illustrations in taxonomic research process
- “Non-core” artists, historians, citizen scientists, educators, bibliophiles audiences
 - 2 dozen BHLblog user stories out of 90 (beyond testimonials and comments)



All the options



or



*Librarians, Exhibition,
Communications Staff?*

On a mission...

Taking a step back

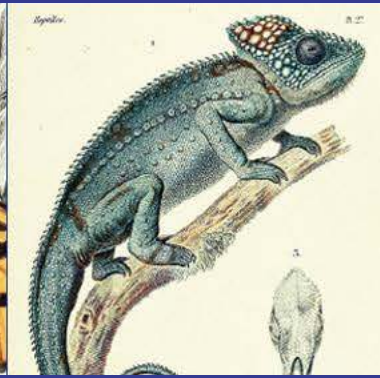
Golden Rules of systems analysis and design

- Problems often stated in terms of solutions
- Optimization rather than incrementalism
- Take a goal-centered rather than technology-centered or chronological approach

Looking forward

How can a digital library grow after crowdsourcing initiatives that exposed its collections to new audiences?

- Deeper dive into motivations of crowdsourcing audiences, scientists, and BHL member institution representatives and staff
- Opportunities offered by outside platforms, new standards, and communities around them



Pamela McClanahan
User Needs and Usability Analysis
Smithsonian Libraries



User Needs Project Description

- Define recommendations and requirements for expanding BHL digital library functionality
- Work with members of the larger biodiversity community to collect requirements for new services and features for the BHL platform

Defining User Groups

- 1) Consortium Users: A contributor to BHL including Members, Affiliates, Partners, staff, and volunteers
- 1) System Users: Organizations or individuals who interact with BHL for the purpose of enriching another system via APIs (Application Programming Interface) or manually
- 1) Individual Users: Anyone visiting the BHL website to search for information to answer their research needs such as, scientists, collection managers, librarians, etc.

Consortium Users



18 MEMBERS

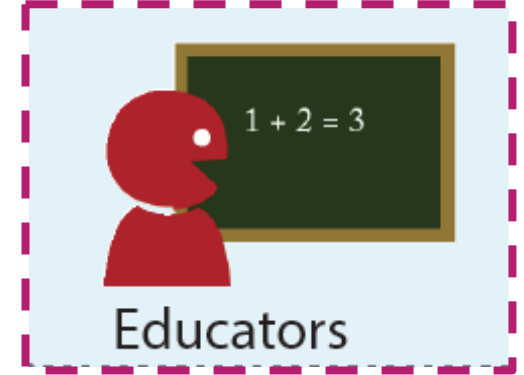
15 AFFILIATES

60+ WORLDWIDE PARTNERS

System Users



Individual Users





Feedback Methods

Initial Information Gathering:

- Learning about BHL
- Informal interviews with System Users

Survey:

- Customized survey to three user groups

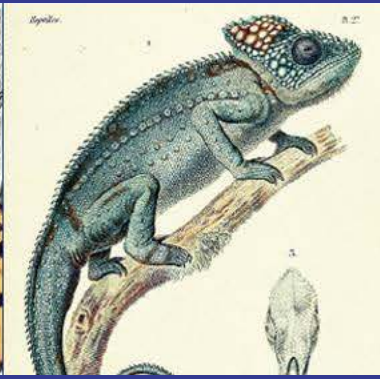
Analyze:

- Review survey results and deliver requirements and recommendations
- Consider additional user feedback methods such as formal interviews and focus groups



Collaboration with Best Practices Project

- Survey Data
- Digital Library Best Practice Research
- Recommendations



Marissa Kings
Digital Library Best Practices
Natural History Museum of Los Angeles County



Best Practices Project Overview

Digital Library Best Practices:

- How can large scale digital libraries be evaluated?
- How can Version 2 of the BHL website incorporate innovative digital libraries tools and services?



Best Practices Project Overview

“Evaluating digital libraries is a bit like judging how successful is a marriage.”

Gary Marchionini, “Evaluating Digital Libraries: A Longitudinal and Multifaceted View,” *Library Trends* 49, no. 2 (2000).

Methodology

- Literature Review

- especially DLF's Assessment Interest Group and different Working Groups - Wikis, white papers, fact sheets, and other resources
- Definition of digital library

- Case Studies

- Evaluating 6 large-scale digital libraries

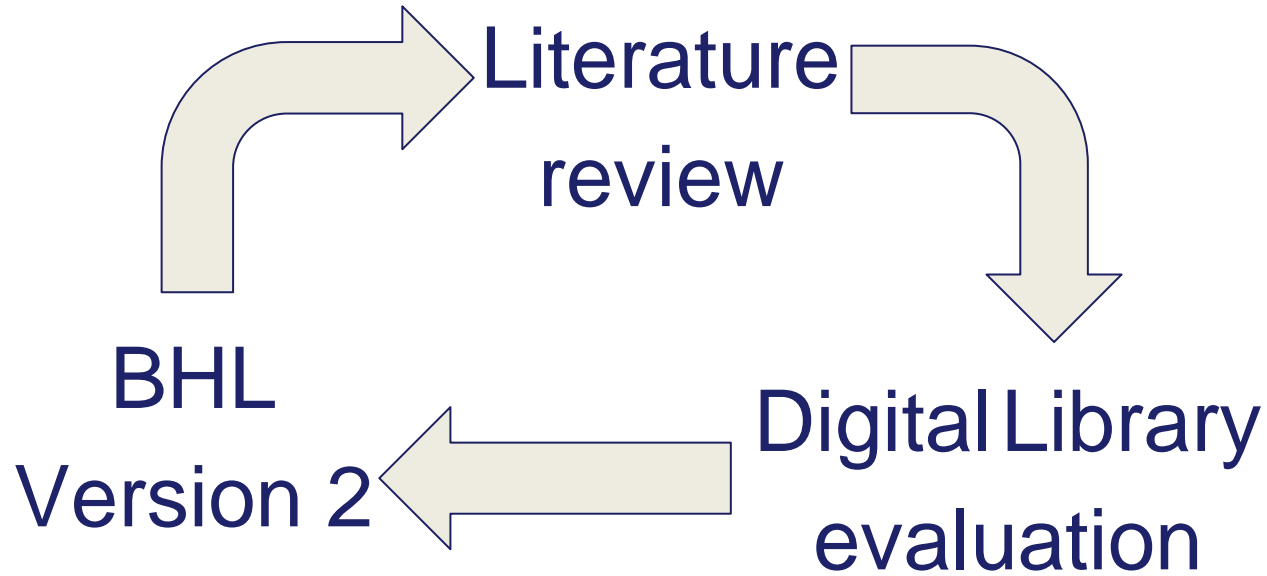




Evaluation Criteria

- User-centered
- System-centered

Next Steps





Thank You!

Questions?

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